



MIRELA MABIĆ

Kontakt podaci

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Contact information - Business

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Obrazovanje

- 2015. magistar znanosti (mr.sc.), Ekonomski fakultet Sveučilišta u Mostaru, Mostar, BiH
- 2004. diplomirani ekonomist (dipl.oec.), Ekonomski fakultet Sveučilišta u Mostaru, Mostar, BiH
- 1999. završena Gimnazija fra Grge Martića, Mostar, BiH

Formal education

- 2015 - MSc in Business Informatics, Faculty of Economics, University of Mostar, Mostar, BiH
- 2000 - BSc in Business Informatics Faculty of Economics, University of Mostar, Mostar, BiH
- 1999 - High school, Gimnazija fra Grge Martića, Mostar, BiH

Područja interesa

- poslovni informacijski sustavi, praktična primjena softvera (aplikacija) i web tehnologija u poslovanju i obrazovanju, informatička i kompjuterska pismenost, informatizacija i digitalizacija, poslovna statistika i kvaliteta obrazovanja.

Research interests

- Business Information Systems, Practical Application of Software and Web Technologies in Business and Education, Information and Computer Literacy, Computerization and Digitization, Business Statistics and Quality of Education

Radno iskustvo

- 2004. – _____ djelatnik Ekonomskog fakulteta Sveučilišta u Mostaru, Mostar, BiH
 - Trenutno raspoređene na kolegije: Informatika, Poslovni informacijski sustav, Poslovna statistika, Upravljanje podacima, Računovodstveni informacijski sustav, Internet marketing, Statistika, Osnove statistike.
 - Od 2004 godine do danas mlađi asistent/asistent/viši asistent na kolegijima (ovisno od akademske godine i nastalnog plana i progama): Informatika, Upravljanje podacima, Poslovni informacijski sustav, Poslovna inteligencija, Uvod u informatiku, Softversko inženjerstvo, Elektroničko poslovanje, Internet marketing, Demografija s ekonomikom rada, Statistika, Poslovna statistika, Osnove statistike, Programiranje I, Računovodstveni informacijski sustav, Poslovno odlučivanje, Upravljanje poslovnim dokumentima, Programiranje

Employment

- 2004 – _____ Faculty of Economics, University of Mostar, Mostar, BiH
 - Current Courses: Informatics, Business Information System, Business Statistics, Data Management, Accounting Information System, Internet Marketing, Business Statistics, Statistics, Introduction to Statistics
 - From 2004 until today younger assistant / assistant / senior assistant for the courses (depending on the academic year and curriculum): Informatics, Data Management, Business Information System, Business Intelligence, Introduction to Computing, Software Engineering, Electronic Business, Internet Marketing, Demography with Labor Economics, Statistics, Business Statistics, Introduction to Statistics, Programming I, Programming II, Databases, Accounting Information System, Business Decision Making, Business Document Management,

II, Baze podataka, Projektiranje informacijskih sustava, Upravljački informacijski sustavi, Ekspertni sustavi

- 2001. – 2004. demonstrator na Ekonomskom fakultetu Sveučilišta u Mostaru, Mostar BiH
 - predmeti: Programiranje I, Informatika, Baze podataka, Upravljački informacijski sustavi.

Information Systems Development (Designing), Management Information Systems, Expert Systems

- 2001 – 2004 Faculty of Economics, University of Mostar, Mostar, BiH
 - student assistant for the courses: Programming I, Informatics, Databases, Management Information Systems.

Dodatni angažman

- 2005. – 2014. Član tima za održavanje službene web stranice Ekonomskog fakulteta
- 2010. – ____ Administrator Informacijskog sustava Sveučilišta (ISS) za Ekonomski fakultet

Additional engagement

- 2005 – 2014 A member of the team for maintaining the official website of the Faculty of Economics
- 2010 – ____ Administrator of the University Information System for the Faculty of Economics

Vještine (Strani jezici, računalni programi)

- Strani jezici
 - Engleski jezik – aktivno znanje, u pisanju i govoru.
 - Njemački jezik – pasivno znanje.
- Računalni programi
 - Microsoft Office paket (Word, Excel, PowerPoint, Access, Outlook),
 - SPSS, RapidMiner, Rational Rose

Skills (Languages, computer programs)

- Languages
 - English language - active knowledge in writing and speaking
 - German language - passive knowledge
- Computer programs
 - Microsoft Office (Word, Excel, PowerPoint, Access, Outlook),
 - SPSS, RapidMiner, Rational Rose

Priznanja i nagrade

- 2003. – Rektorova nagrada za najboljeg studenta Ekonomskog fakulteta Sveučilišta u Mostaru za akademsku godinu 2002/2003.
- 2001. - 2003. – Stipendija Fondacije fra Slavka Barbarića iz Međugorja.

Acknowledgments and awards

- 2003 – Rector's Award for the Best Student on the Faculty of Economics, University of Mostar for the academic year 2002/2003
- 2001 - 2003 – Scholarship, Fr. Slavko Barbarić Foundation from Medjugorje

Projekti, programi, radionice, dodatno obrazovanje

- 2016. – Radionica On-line Marketing and Communication Strategy on Social Network, Apriori World, Agencija za profesionalno usavršavanje i event management, 13.10.2016., Mostar, BiH
- 2015. – Radionica European Project Proposal Development Training for Horizon 2020, Intera Tehnološki park i Balkan Security Network, 12.-13.10.2015., Mostar, BiH
- 2015. – Program usavršavanja predsjednika i članova nadzornih odbora i uprava privrednih društava s učešćem državnog kapitala, Privredna/Gospodarska komora F BiH, 22.5.-6.6.2015., BiH
- 2015. – Položena pedagoška skupina predmeta, Nastavnički fakultet, Univerzitet „Džemal Bijedić“ u Mostaru, Mostar, BiH
- 2009. – Tečaj/obuka za korištenje računalnih programa: Microsoft Windows, Microsoft Office (Word, Excel), Internet, Mreže, OPTIMA

Projects, programs, workshops, additional education

- 2016 – Workshop On-line Marketing and Communication Strategy on Social Network, Apriori World, Agency for Professional Development and Event Management, 13.10.2016, Mostar, BiH
- 2015 – Training European Project Proposal Development Training for Horizon 2020, Intera Tehnološki park i Balkan Security Network, 12.-13.10.2015, Mostar, BiH
- 2015 – Program of educating the presidents and members of Supervisory Boards and Boards of Directors for companies with state capital, Chamber of Economy F BiH, 22.5.-6.6.2015, Mostar, BiH
- 2015 – Successful completion of Pedagogical group of courses, Faculty of Teacher Education, University of "Džemal Bijedić" in Mostar Mostar, BiH
- 2009 – Training for computer programs: Microsoft Windows, Microsoft Office (Word,

- OR – Poduzeće za informatički inženjering, proizvodnju, zastupstva i promet, 11.-22.5.2009., Mostar, BiH
- 2005. - Trening za mlade poduzetnike: Kako započeti vlastiti posao u organizaciji Association of Local Democracy Agencies, 13.-15.10.2015., Mostar, BiH
 - 2004. - DB2 Administration, IBM-ov tečaj, FIT, Univerzitet „Džemal Bijedić“ u Mostaru, Mostar, BiH
 - TEMPUS projekt INTERFACE – radionica Didaktičko-metodičke kompetencije nastavnika, Mostar, BiH
 - Europski projekti na Sveučilištu u Mostaru:
 - 511262 – TEMPUS – 1 – 2010 – 1 – TEMPUS - SMGR - Strategic Management of Higher Education Institutions based on Integrated Quality Assurance System, SHEQA,
 - 530696 – TEMPUS – 1 – 2012 – BE – TEMPUS - SMGR – Benchmarking as a Tool for Improvement of Higher Education Performance, BIHTEK,
 - Konferencije o provedbi Bolonjskog procesa u Visokom školstvu
 - 26.-28.5.2006. – Banja Luka, BiH
 - 1.-3.12.2006. – Tivat, Crna Gora
- Excel), Internet, Computer Networks OPTIMA
 OR – Company for IT engineering, production, dealership and traffic, 11.-22.5.2009, Mostar, BiH
- 2005 – Training for Young Entrepreneurs "How to Start Your Own Business" organized by Association of Local Democracy Agencies, 13.-15.10.2015., Mostar, BiH
 - 2004 – DB2 Administration, IBM Training, FIT, University „Džemal Bijedić“ in Mostaru, Mostar, BiH
 - TEMPUS project INTERFACE – Workshop on Didactic-Methodical Competences of Teachers, Mostar, BiH
 - European projects at the University of Mostar:
 - 511262 – TEMPUS – 1 – 2010 – 1 – TEMPUS - SMGR - Strategic Management of Higher Education Institutions based on Integrated Quality Assurance System, SHEQA,
 - 530696 – TEMPUS – 1 – 2012 – BE – TEMPUS - SMGR – Benchmarking as a Tool for Improvement of Higher Education Performance, BIHTEK,
 - Conference on Implementation of the Bologna Process in Higher Education
 - 26.-28.5.2006 – Banja Luka, BiH
 - 1.-3.12.2006 – Tivat, Montenegro

OBJAVLJENI RADOVI - PUBLICATIONS

Poglavlja u knjigama - Book chapters

1. Enterprise Risk Management Software: User Requirements – Chapter 7 in book: Always-On Enterprise Information Systems for Modern Organizations, Editor: Nijaz Bajgorić, A volume in the Advances in Business Information Systems and Analytics (ABISA) Book Series, Publisher: IGI Global, USA, 2018, DOI: 10.4018/978-1-5225-3704-5.ch007, pp. 130-158.
2. Strengths and Limitations of Social Media Analytics Tools – Chapter 12 in book: Applying Predictive Analytics Within the Service Sector, Editors: Rajendra Sahu, Manoj Dash, Anil Kumar, A volume in the Advances in Business Information Systems and Analytics (ABISA) Book Series, Publisher: IGI Global, USA, 2017, DOI: 10.4018/978-1-5225-2148-8.ch012, pp. 198-219.

Radovi u časopisima i zbornicima - Papers in journals

1. Mabić, M., Gašpar, D., Lucović, D. (2017). Presence of Banks on Social Networks in Bosnia and Herzegovina, Business Systems Research Journal, 8(2), ISSN 1847-9375 (Online), pp. 59-70.
2. Mabić, M., Klepić, Z. (2017). Web 2.0 Technologies in Companies: Attitudes of B&H Managers, Interdisciplinary Description of Complex Systems: INDECS, 15(1), ISSN: 1334-4684 (Tisak), ISSN: 1334-4676 (Online), pp. 104-113, DOI: 10.7906/15.1.8.
3. Soče Kraljević, S., Vidačak, Z., Mabić, M. (2016). Utjecaj odnosa s javnošću na proces donošenja odluke o kupnji, Media, culture and public relations, 7(1), ISSN: 1333-6371 (Tisak), pp. 79-90.
4. Gašpar, D., Mabić, M. (2015). Student Engagement in Fostering Quality Teaching in Higher Education. Journal of Educational and Social Research, MCSER Publishing, Rome-Italy, Vol 5, No 1 S1, April 2015 - Special Issue, ISSN: 2239-978X, ISSN: 2240-0524, pp. 147-154. DOI: 10.5901/jesr.2015.v5n1s1p147

5. Malić Bandur, K., Mabić, M. (2012). Istraživanje utjecaja implementacije sustava upravljanja kvalitetom na troškove poslovanja proizvodnih poduzeća, Zbornik radova 18, Ekonomski fakultet Sveučilišta u Mostaru, Mostar, Bosna i Hercegovina, ISSN: 1840-3255, pp. 41-60
6. Brkić, J., Mabić, M. (2011). E-obrazovanje – Slučaj Bosne i Hercegovine, Informatologia, 42(4), ISSN: 1330-0067 (Tisak), pp. 63-66.
7. Kukić, S., Čutura, M., Mabić, M. (2009). Internet kao medij komunikacije imidža zemlje, Informatologia, 42(4), ISSN: 1330-0067 (Tisak), pp. 280-283.
8. Kukić, S., Čutura, M., Mabić, M. (2008). Bolonjski proces u percepciji studenata Sveučilišta u Mostaru, Informatologia, 41(1), ISSN: 1330-0067 (Tisak), pp. 1-9.
9. Brkić, J., Mabić, M. (2004). Analiza i dizajn na primjeru razvoja IS-a studentske službe, Zbornik radova XIII, Ekonomski fakultet Sveučilišta u Mostaru, Mostar, Bosna i Hercegovina, pp. 313-326.

Radovi u zbornicima radova s konferencija - Papers in conference proceedings

1. Mabić, M., Gašpar, D., Lucović, L. (2017). Social Networks – Potential and Challenges in Bosnia and Herzegovina Government Institutions, Dubrovnik International Economic Meeting 2017, Dubrovnik, (12.-14.10.2017.)
2. Gašpar, D., Mabić, M., Krtalić, T. (2017). Integrating Two Worlds: Relational and NoSQL, Central European Conference on Information and Intelligent Systems (CECIIS), Varaždin, Hrvatska, (27.-29.9.2017.)
3. Gašpar, D., Mabić, M. (2017). NoSQL Databases as Social Networks storage systems, ENTRENOVA 2017 - ENTERprise REsearch INNOVATION Conference, Dubrovnik, Hrvatska, (7.-9.9.2017.)
4. Lesko Bošnjak, L., Mabić, M. (2017). Društvene mreže kao instrument za pribavljanje i selekciju zaposlenika, Treća međunarodna naučnostručna konferencija Održivi ekonomski razvoj zasnovan na znanju - ERAZ 2017, Beograd, Srbija, (7.6.2017.)
5. Palac, S., Mabić, M., Lucović, D. (2017). Financijska pismenost studenata na Sveučilištu u Mostaru, Treća međunarodna naučnostručna konferencija Održivi ekonomski razvoj zasnovan na znanju - ERAZ 2017, Beograd, Srbija, (7.6.2017.)
6. Mabić, M., Dedić, F., Bijedić, N., Gašpar, D. (2017). Data Mining and Curriculum Development in Higher Education, International Conference on Information Technology and Development of Education – ITRO 2017 June, 2017. Zrenjanin, Republic of Serbia, (22.6.2017.)
7. Mabić, M., Lesko Bošnjak, L., Gašpar, D. (2017). Веб технологије као алат за постизање сарадничке организацијске културе, XXII Интернационални научни скуп: Стратегијски менаџмент и системи подршке одлучивању у стратегијском менаџменту, Subotica, Republika Srbija. (19.5.2017.)
8. Letica, M., Mabić, M., Krajina, D. (2016). Centri odgovornosti i motivacija zaposlenih, 6. interkatedarski skup katedri za menadžment zemalja jugoistočne Evrope i naučne konferencije "Savremeni preduzetnički menadžment i organizacija u digitalnoj eri u zemljama u tranziciji: prepreke i mogućnosti" organizatori Ekonomski fakultet Univerziteta u Banjoj Luci i Ekonomski fakultet Sveučilišta u Mostaru, Banja Luka, BiH, (07-08.10.2016.) – zbornik radova ISBN: 978-99938-46-69-7.
9. Gašpar, D., Čorić, I., Mabić, M. (2016). Data mining in customer segmentation, 20th International Research/Expert Conference "Trends in the Development of Machinery and Associated Technology" TMT 2016 Zenica, BiH, (24.9.-1.10.2016.) – zbornik radova ISSN: 1840-4944, pp. 189-192.
10. Gašpar, D., Mabić, M. (2016). NoSQL Databases for Big Data Management, Central European Conference on Information and Intelligent Systems (CECIIS), Varaždin, Hrvatska, (21.-23.9.2017.)
11. Mabić, M., Gašpar, D., Lucović, D. (2016). WEB 2.0 TECHNOLOGIES IN ENTERPRISES OF BOSNIA AND HERZEGOVINA?, Jubilarna 5. Konferencija "Vallis Aurea: fokus na razvoj i inovacije", Požega, Hrvatska, (22.-24.9.2016.)
12. Mabić, M., Gašpar, D., Lucović, D. (2016). How Banks in Bosnia and Herzegovina use Social Networks, ENTRENOVA 2016 - ENTERprise REsearch INNOVATION Conference, Rovinj, Hrvatska, (8.-9.9.2016.)
13. Mabić, M. (2016). How Web 2.0 Technologies Affect Business? - Attitudes of Top and Middle Managers in BiH Companies, ENTRENOVA 2016 - ENTERprise REsearch INNOVATION Conference, Rovinj, Hrvatska, (8.-9.9.2016.)
14. Mabić, M., Gašpar, D. (2016). Students, Could Social Networks Contribute to the Quality of Higher Education? Managing Innovation and Diversity in Knowledge Society Through Turbulent Time, Proceedings of the MakeLearn and TIIM Joint International Conference, Timisoara, Romania, (25.-27.5.2016.), - zbornik radova ISSN: 2232-3309 – sažetak.

15. Gašpar, D., Mabić, M., Ćorić, I. (2015). Risk Management Software – Standpoints of Users, ENTRENOVA 2015 - ENTERprise REsearch InNOVation Conference, Kotor, Montenegro, (10.-11.9.2015.)
16. Mabić, M. (2015). ENTERPRISES AND INSTITUTIONS IN BOSNIA AND HERZEGOVINA AND WEB 2.0 TECHNOLOGIES, ENTRENOVA 2015 - ENTERprise REsearch InNOVation Conference, Kotor, Montenegro, (10.-11.9.2015.)
17. Gašpar, D., Mabić, M., Ćorić, I. (2015). DATA MINING AND PREDICTING STUDENT PERFORMANCE, 19th International Research/Expert Conference "Trends in the Development of Machinery and Associated Technology" TMT 2015, Barcelona, Spain, (22.-23.7.2015.) – zbornik radova ISSN: 1840-4944, pp. 265-268.
18. Gašpar, D., Ćorić, I., Mabić, M. (2015). Software Eases Burden of Risk Management Process, 16th EBES CONFERENCE - ISTANBUL, ISTANBUL, TURKEY, (27.-29.5.2015.)
19. Gašpar, D., Mabić, M. (2015). Scientists at Managerial Positions In Higher Education, 4th REDETE conference: RESEARCHING ECONOMIC DEVELOPMENT AND ENTREPRENEURSHIP IN TRANSITION ECONOMIES: Assessment of the last 25 years, going beyond the 'transition', Graz, Austria, (22-24.10.2015.)
20. Gašpar, D., Mabić, M., Krešić, D. (2015). OLAP U PRAVOSUĐU, 2nd International Conference "New Technologies NT-2015", Mostar, BiH, (24-25.4.2015.)
21. Gašpar, D., Mabić, M. (2015). Student Engagement in Fostering Quality Teaching in Higher Education, 5th ICSS 2015 Pristina (International Conferences on Social Sciences), Prishtina, Kosovo, (10.-11.4.2015.)
22. Gašpar, D., Mabić, M. (2015). Fostering Creativity - Foundation for Management of Higher Education Institutions, CIS - 34rd International Conference on Organizational Science Development, Potrož, Slovenija (25.-27.3.2015.)
23. Soče Kraljević, S., Vidačak, Z., Mabić, M. (2014). Utjecaj odnosa s javnošću na proces donošenja odluke o kupnji, Društvo i tehnologija – dr. Juraj Plenković, XXI. Međunarodni znanstveni skup, Opatija, Hrvatska, (28.-30.06.2014.) - zbornik radova ISBN: 978-953-6226-27-6
24. Mabić, M., Gašpar, D., Zovko, J. (2014). e-Dnevnik: Stavovi profesora srednjih škola na području Hercegovine, Društvo i tehnologija – dr. Juraj Plenković, XXI. Međunarodni znanstveni skup, Opatija, Hrvatska, (28.-30.06.2014.) – zbornik radova ISBN: 978-953-6226-27-6, pp. 406-411.
25. Mabić, M. (2014). Društvene mreže u obrazovanju: Što o tome misle studenti sveučilišta u Mostaru, Društvo i tehnologija – dr. Juraj Plenković, XXI. Međunarodni znanstveni skup, Opatija, Hrvatska, (28.-30.06.2014.) – zbornik radova ISBN: 978-953-6226-27-6, pp. 374-378.
26. Mabić, M. (2014). QUALITY IN HIGHER EDUCATION – WHICH DIMENSIONS CAN BE IDENTIFIED FROM THE RESPONSES OF STUDENTS OF ECONOMICS, International Conference: Interdisciplinary Management Research X, Opatija, Hrvatska, (16.-18.5.2014.) – zbornik radova ISSN: 1847-0408, ISBN: 978-953-253-126-8, Indexed in: EBSCOhost, RePEc, EconPapers, Socionet, pp. 721-731.
27. Gašpar, D., Mabić, M. (2014). How Students Understand Learning Outcomes, International Professional Conference ME4 CatalOgue, Slavonski Brod, Hrvatska, (4.-5.12.2014.)- zbornik radova ISBN: 978-953-6048-76-2, pp. 109-112.
28. Gašpar, D., Ćorić, I., Mabić, M. (2014). Data mining in customer profitability analysis, The 7th International Conference for Entrepreneurship, Innovation and Regional Development (ICEIRD), Nicosia, CIPAR, Grčka, (5.-6.6.2014.)
29. Gašpar, G., Zovko, J., Mabić, M. (2014). Education of Students of Economics for e-Society, Central European Conference on Information and Intelligent Systems (CECIIS), Varaždin, Hrvatska, (17.-19.9.2014.) – zbornik radova pp. 94-101
30. Ćorić, I., Gašpar, D., Mabić, M. (2014). Poslovna inteligencija i proizvodni sustavi, The 4th International Conference "Vallis Aurea" Focus on: Regional & Innovation Development, Požega, Hrvatska,
31. Gašpar, D., Mabić, M. (2014). Managerial Positions And Academic Careers In Higher Education, Research Economic Development and Entrepreneurship in Transitional Economies - REDETE 2014, Banja Luka, BiH, (10.-12.4.2014.) – zbornik radova ISBN: 978-99938-46-54-3, pp. 697-704.
32. Gašpar, D., Mabić, M. (2014). Creativity In Higher Education, 5th International Scientific Conference: Economic and Social Development (ESD) and 2nd Eastern European ESD-Conference on Social Responsibility, Belgrade, Srbija, (10.-11.4.2014.) – zbornik radova ISBN: 978-953-6125-08-1, pp. 112-121.
33. Šantić, M., Bevanda, A., Mabić, M. (2013). Role of the Internet in Creating the Tourist Destination Image, The 20th International Scientific Conference Society and Technology 2013 – Dr. Juraj Plenković, Opatija, Hrvatska, (28.-30.6.2013.)

34. Mabić, M., Lasić, M. (2012). Web promocija u funkciji razvoja turizma, Treći međunarodni kongres o ruralnom turizmu s međunarodnim sudjelovanjem, Osijek, Hrvatska, (23.-26.05.2012.) - ISSN: 1848-4964 – poster
35. Šantić, M., Mabić, M. (2012). Tourists' Satisfaction With the Quality of Extra Service in the Tourist Destination Gradac at the Seaside, Interdisciplinary Management Research VIII, Ekonomski fakultet u Osijeku, Osijek – Opatija, Hrvatska – zbornik radova ISSN: 1847-0408, ISBN: 978-953-253-105-3, Indexed in: EBSCOhost, RePEc, EconPapers, Socionet, pp. 1123-1132.
36. Šantić, M., Mabić, M. (2012). Zadovoljstvo kvalitetom turističke usluge obzirom na emitivna tržišta turističke destinacije Gradac n/m, Prva naučno-stručna konferencija: Razvoj kompetentnih ljudskih resursa za potrebe turizma u zemljama regiona JIE (rt-JIE-2012), Jahorina, Bosna i Hercegovina, (28.-31.3.2012.) - Zbornik radova ISBN: 978-9958-0912-0-9, pp. 474-485.
37. Bevanda, A., Bijakšić, S., Mabić, M. (2011). Differences in the Image Perception Between Financial Institutions Employees and Clients, International Conference "Problems Of Competitiveness Of Contemporary Economies", Niš, Srbija,
38. Lesko, L., Mabić, M., Klepić, Z. (2011). Characteristics of Organization and Change Management, International Conference "Economic Theory and Practice: Meeting the New Challenges", Mostar, Bosna i Hercegovina, (11.-12.11.2011.) – zbornik radova ISSN: 2233-0267
39. Bevanda, A., Bijakšić, S., Mabić, M. (2011). Influence of the Internet as a Communication Medium on Young People, International Conference "Economic Theory and Practice: Meeting the New Challenges", Mostar, Bosna i Hercegovina, (11.-12.11.2011.) – zbornik radova ISSN: 2233-0267
40. Kukić, M., Čutura, M., Mabić, M. (2011). Consumers' Perception of Domestic vs. Imported Products in Market Context of Bosnia and Herzegovina, International Conference "Economic Theory and Practice: Meeting the New Challenges", Mostar, Bosna i Hercegovina, (11.-12.11.2011.) – zbornik radova ISSN: 2233-0267
41. Bevanda, A., Mahmutović, H., Mabić, M. (2011). Mjerenje razine kvalitete usluge na bazi korisničke percepcije u finansijskom sektoru Federacije Bosne i Hercegovine, 7th Research/Expert Conference With International Participation, Neum, BiH, (1.-4.6.2011.) - zbornik radova pp. 179-193.
42. Mabić, M. (2011). Percepcija kvalitete u visokom obrazovanju – Osvrt na studente Sveučilišta u Mostaru, 7th Research/Expert Conference With International Participation, Neum, BiH, (1.-4.6.2011.) – zbornik radova pp. 855-860.
43. Klepić, Z., Mabić, M., Brkić, J. (2011). Organizational Change Management in Enterprises in Bosnia and Herzegovina, 4th International Conference for Entrepreneurship, Innovation and Regional Development, Ohrid, Macedonia, (5.-7.5.2011.) – zbornik radova ISBN: 978-608-65144-1-9
44. Klepić, Z., Lesko Bošnjak, L., Mabić, M. (2011). Organizational Change Management in Enterprises in Bosnia and Herzegovina, The 5th International Scientific Conference "Entrepreneurship and Macroeconomic Management: Reflections on the World in Turmoil" vol. 1, 814-831, Pula, Hrvatska, (24.-26.3.2011.) – zbornik radova ISBN: 978-953-7498-42-9,
45. Čutura, M., Kukić, S., Mabić, M. (2010). Utjecaj potrošačkog etnocentrizma na kupovno ponašanje u Bosni i Hercegovini, Business Development Conference 2010 Economic Policy and Small-Medium Enterprises, Zenica, B&H – zbornik radova pp. 403-412.
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